

Addendum No. 1

March 17th, 2025

The Bidder acknowledges receipt of the following Addendum:

Device/Services Requirements Section

1. **Question:** Could you please expand on what is understood as the device warranty vs on-site service/repair contract? **Answer:** Please list if the devices are covered under a standard warranty, what the warranty covers as far as repairs/replacement and any associated costs. If the warranty lasts less than 5 years, please provide any possible options for an extended warranty or service/repair contracts that are offered.
2. Please strike Question 7 from the RFP.

Evaluation Section

1. **Question:** Should the device Durability and User-interface be evaluated under Ergonomics Assessment? **Answer:** No. "Durability" is referring to how likely the device is to be damaged during normal SCEMS paramedic operations. "User-interface" is referring to how user-friendly or intuitive the committee found the device to be.
3. **Question:** Will partial points be awarded for each weighted category? **Answer:** Yes
4. **Question:** By what criteria will the warranty section be evaluated? **Answer:** The Warranty section of the bid will be evaluated by the bullet points listed in Question 6.
 - Expected on-site arrival time
 - Loaner configured to SCEMS set up
 - Shipping costs
 - Discounts associated on non-covered repairs, accessories
 - Preventative maintenance and upgrades will be part of this contract

General

1. **Question:** Where do we list any exclusive FDA approved life-saving features not specified on the RFP and will they be taken into consideration? **Answer:** Literature for any FDA approved features or technologies can be sent in with the Bid Package as an attachment. This information will be taken into consideration in the Adherence to Bid Specification section of the evaluation.
2. **Question:** Are bid responses kept confidential by the County? **Answer:** The bids will be opened and only the bidder's name will be made public. After a bid is awarded and a contract is executed, all bid submissions will be made open to the public.
3. **Question:** What information is made public, if any? Would a list of current device users/customers be made public? **Answer:** All bid information will be made public after the bid is awarded and the contract is executed. If there is any information that a bidder would like to remain confidential, please isolate that portion within the submission and attach a statement in

support of that confidentiality. However, once the contract is awarded and the contract executed, the entire submission, including the confidential items submitted will be made public.

Respectfully Acknowledged:

Firm: _____

Signature: _____

Title: _____

Date: _____

Note: This form must be executed and included in the bid package.